C:\Users\pallath\AppData\Local\Microsoft\Windows\INetCache\Content.MSO\15EDA8F1.tmp**THANEESH PALLAPU**

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**Profile Summary**

* 6 Years of IT experience as a Software Engineer with expertise in RPA, Automation Testing, Manual Testing and Production Change Management.
* 3 Years of hands on experience on Automation Anywhere
* Good exposure in developing the Taskbots and Metabots
* Core team member of automation anywhere development in the organization
* Creating the reusability components for automation anywhere which will be useful for development
* Sound knowledge in automating Excel, Web and desktop applications
* Involved in process documentation, process design documents, solution design documents and test cases.
* Excellent in creating and transforming business requirements into functional requirements with direct client interaction.
* Proficient in establishing, documenting and executing test strategies from business and functional requirements
* Good working knowledge on Investment Banking, Finance and Automating business processes.

**Skills**

* **Programming/Scriping Languages:**Java, C, VBScript
* **Tools/Applications:**Automation Anywhere,QC, JIRA, ServiceNow, UFT

**Certifications**

* Automation Anywhere Master Certified RPA Professional (v11)
* Automation Anywhere Certified Advanced RPA Professional
* Certified Advanced Automation Anywhere RPA Professional

**Professional Experience**

**Project: Plan Sponsor Tool Automation**

**Role: RPA Developer**

**Year: 2020**

**Process Description:** Plan Sponsor Tool is a Salesforce Web Application, which contains the historical data of Control ID’s. The input file, which consists of more than 10,000 records has to be downloaded from the web URL and the same has to be processed by the BOT. The historical data has to be extracted for each of the control id present in the input file and generate an output, which will be later consumed in another application for further processing.

**Project: Care Engine Run ID Status Monitor**

**Role: RPA Developer**

**Year: 2020**

**Process Description:** Care Engine runs will go to error, when there is data discrepancy or master/supplier doesn’t has active member count and some runs will not progress from in-progress state for longer duration. These events have to be monitored regularly to complete them in-time to meet the deadlines and abide by the agreement made for respective master/supplier. Process involves logging into Care Engine (CE) application and check for the runs, which are in error state and repair them by retaining notes specified while submitting the care engine run, report to the operational team for any errors encountered while performing this procedure. The in-progress state runs have to be reported, if they are stuck for more than 4 or 6 hours via email.

**Project: Care Engine Reconciliation**

**Role: RPA Developer**

**Year: 2020**

**Process Description:** Care Engine Reconciliation is to generate a report with missing Care Engine (CE) runs for the month and a report with missing member counts for go live suppliers for the respective month from the operational tables created in the database. Process involves creating list of masters, which are having active product subscription to get the list of subscribed masters for products like COR, AHYW, etc. Analyst checks care engine job run status for associated masters and generates the required reports after getting Pull IDs and Care Engine Run IDs of completed jobs.

**Project: COR Data Load**

**Role: RPA Developer**

**Year: 2020**

**Process Description:** Clinical Outcome Reports are designed to measure members in disease management programs for specific clinical indicators related to the conditions that the member has. Process involves getting sequence/element ID from database for each element record as received in email from AHDI team. Analyst retains the query and query results in an excel spread sheet and then runs the Element Atoms SQL file (script developed to get report) to generate the report.

**Project: Volume Reports**

**Role: RPA Developer**

**Year: 2019**

**Process Description:** Volume Reports are key to review the impact of Care Engine (CE) rule changes, process involves running CE baseline runs for given masters before CE refresh and run post deployment runs for the same masters after CE refresh, populating reference data from baseline and post deployment runs and then finally generating volume reports, which decides code promotion of CE code updates to production environment.

**Project: Booking Quality Review**

**Role: RPA Developer**

**Year: 2019**

**Project Description:**Booking Quality Verification is completed daily, based on requests from branches, the LOB, or Records Management, and the process itself begins with tasks created within KVD Application.  The users then access a Quality Review Checklist (dependent on what type of loan it is) and begin the comparisons between the data from nCino and the specific loan data held within CLS. If data discrepancies are found, then the task item in KVD is updated with respective Comments and Forwarded to the designated queue for further verification. Once corrected, the item/task is marked as complete by the Booker. If no discrepancy is found, then the checklist is completed and Forwarded to the designated queue for further verification and then the task in KVD is then closed by the user by selecting a checkbox.

**Project: PPSS Data Load Automation**

**Role: RPA Developer**

**Year: 2018**

**Project Description:** Client is an American multinational pricing company. PPSS is an application which is used to decide the prices for the products of its customers using optimization techniques. For this data must be loaded on daily basis in the system to show the new prices every day. Customer places the necessary files for the data load in the compressed format in an FTP path. The file must be picked up and loaded into the system to show up the new prices. After successful load, the customer will be sent a mail regarding load completion along with the data load log.

**Roles and Responsibilities**

* Attended all the business process requirement meetings and facilitated feasibility study.
* Acted as a proxy business analyst to get and document the process requirements.
* Developed End to End business processes as automation BOT.
* Prepared the Solution Design Documents and Process Definition Documents.
* Integrated excel application and manipulated the data using excel operations.
* Worked on PDF data extraction and App Integration Commands.
* Worked on SAP application using Metabot, used DLLs and application screens in Metabot.
* Worked on Email Notifications to send reports generated after execution of the BOT.
* Automated tasks using Web Recorder and other AA commands.
* Regular interaction with core developers to understand the process flow.
* Automation of daily processes with the use of Automation Anywhere Tool.
* Converted Text Files to Excel Files, CSV Files and customized the output report with the help of VB Script.
* Tracked the process automation lifecycle in Team Foundation Server (Azure Devops).
* Created Database connections to fetch the data for comparison and manipulation.
* Designed, developed and tested task BOTs using Automation Anywhere.
* Prepared Test Case Documents and tested code as per the requirements in UAT Environment.
* Played an integral role in validating and deploying the bots to production.

**Project: FXMM IT Operations**

**Role: Manual and Automation Test Engineer**

**Year: 2015-17**

**Project Description:**Investment Banking provides services covering securities, other financial products, and research in [equities](https://en.wikipedia.org/wiki/Equity_(finance)), rates, [credit](https://en.wikipedia.org/wiki/Credit_(finance)), [foreign exchange](https://en.wikipedia.org/wiki/Foreign_exchange_market), [precious metals](https://en.wikipedia.org/wiki/Precious_metal) and [derivatives](https://en.wikipedia.org/wiki/Derivative_(finance)). Investment bank is considered one of the bulge bracket banks, underwrites new debt and equity securities for all types of corporations, aid in the sale of these [securities](https://www.investopedia.com/terms/s/security.asp), and help to facilitate [mergers and acquisitions](https://www.investopedia.com/terms/m/mergersandacquisitions.asp), reorganizations, and broker trades for institutions and private investors. At times Investment banks also provide guidance to issuers regarding the issue and placement of stocks.

**Roles and Responsibilities**

* Communicate/collaborate with developers & BA to provide updates on QA support and attend daily scrum calls to provide QA feedback.
* Maintain solid understanding of software testing best practices, methodologies and terminology.
* Automate and execute the test cases wherever feasible.
* Involving in Front-to-Back manual functional and regression testing of a release build.
* Proactively looked-for gaps in current test coverage and created new test artifacts.

* Preparing, uploading and executing functional and regression test cases and tracking via QC.
* Reviewed and refactored existing test suite to improve readability and documentation.
* Provide regular progress reports of all issues daily and at weekly team status meetings and throughout product iterations, among other things.
* Manual scripting of test cases and hands on test executions.
* Responsible for ensuring delivery and mandatory test processes adheres to the bank’s testing standards.
* Manage regular status calls in project teams as well as with senior stakeholders.
* Provide consistent and transparent progress reporting of test activities & defect management.
* Responsible for ensuring that design deficiencies and defects are effectively captured, reported and resolved before the release of the applications.

**Project: DB - Change Management**

**Role: Production Change Manager**

**Year: 2014-2015**

**Project Description:**Project is to ensure that changes to the COO production IT environment (Production, Disaster Recovery, and Controlled UAT classified Configuration Items and the associated supporting infrastructure) have been sufficiently recorded and have been subjected to appropriate approval (authorization), confirming that the required risk/impact assessments, requirements validation, planning, coordination, testing and post-implementation arrangements have been appropriately undertaken and to validate accordingly.

**Responsibilities**

* Manage the independent control and due diligence on all changes to the Production IT environment in line with the banks IT Management Policy and the GTO Production Change Management Key Operating Procedures.
* Strong ability to understand and develop change strategies, to effectively monitor the change requests that are planned and diligently resolving the conflicts for the changes that should be implemented.
* Effective member of the MURI and active participant of the Huddle meetings conducted in the team.
* To identify the process improvements and communicate same to the team.
* Part of Defect Prevention Analyst (DPA) to prevent the recurrence of defects.
* Hosted the Change Advisory Board (CAB) meetings and helped the clients to plan and schedule their activities for implementation.
* Preparing the minutes of meeting and to send the reports of the CAB meeting on time to the relevant stakeholders/clients.
* Assisting the change initiators with the queries and helping them in their change tickets.
* Strictly adherent towards the escalation matrix in case of any issues faced internally in the team or in communication received from the clients.
* Involved in the value creation process where me as an individual contributor generated value adds for the team.

**Educational Background**

Bachelor of Technology (2010 - 2014)

Electronics and Communications Engineering

Rajiv Gandhi University of Knowledge Technologies-BASAR, Telangana.